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ILLINOIS COMMERCE COMMISSION STATE OF ILLINOIS

AND ASHMORE

ORIGINAL

ILLINOIS COMMERCE COMMISSION

ILLINOIS CONSOLIDATED		
TELEPHONE COMPANY)	20
)	Docket 00- <u>05</u> 28
PETITION FOR AUTHORITY)	
TO DISCONTINUE OR ABANDON)	
EXTENDED AREA SERVICE)	
BETWEEN CHARLESTON)	

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CHIEF CLERK'S OFFICE

PETITION

Illinois Consolidated Telephone Company ("ICTC" or "Petitioner"), by its attorneys, pursuant to Section 220 ILCS 5/13-406 requests approval from the Illinois Commerce Commission ("Commission") to discontinue Extended Area Service ("EAS") between the Illinois cities of Charleston and Ashmore, and states as follows:

- 1. ICTC is a corporation duly organized and existing under the laws of the State of Illinois. Petitioner is a "telecommunications carrier" as defined by Section 13-202 of the Public Utilities Act ("PUA") and authorized by the Commission to provide telecommunications services in several Central Illinois communities, including Charleston and Ashmore. ICTC is the incumbent local exchange carrier ("ILEC") in both exchanges.
- 2. ICTC owns and operates telecommunications facilities over which it provides intrastate, intraMSA local exchange and interexchange competitive and non-competitive telecommunications services, as those terms are defined by Sections 13-203, 13-209 and 13-210 of the PUA, to customers in several cities and communities in the State of Illinois.
- 3. ICTC is obligated by its local exchange tariff (see Attachment 1, Illinois Consolidated Telephone Company General Exchange Tariff No. 2) to provide EAS service between Charleston and Ashmore, Illinois. EAS service permits callers from the

Charleston exchange to make unlimited calls to end users in the Ashmore exchange for a flat monthly fee of \$1.10/line, which fee is added as an EAS surcharge on the monthly billing statement of all local customers.

- 4. In 1998, the Charleston City Council passed a resolution requesting that ICTC abolish the \$1.10/line EAS surcharge, and if necessary, to treat telephone calls from Charleston to Ashmore as toll calls. At the direction of the Commission, ICTC recently conducted a survey for the removal of the EAS route between Charleston and Ashmore, which shows that a significant majority of the Charleston customer base favors removal of the EAS route.
- 5. Given the survey results and the City Council Resolution, ICTC believes that it is appropropriate to discontinue EAS service between the Charleston and Ashmore exchanges, and that the abandonment of this service is in the public interest. Many consumers will benefit in the form of reduced monthly charges for local service through the elimination of the monthly EAS surcharge. Consumers that wish to make telecommunications calls from the Charleston exchange to Ashmore will still be able to make the call using a toll service for a reasonable rate. Thus, consumers will still have access to the telecommunications service that ICTC proposes to discontinue, just at a different, but yet reasonable, charge.
- 6. Attached to the Petition and designated as ICTC Exhibit No. 1.0 is the Direct Testimony of Edward Pence, Director of Regulatory Affairs for ICTC. Mr. Pence's testimony explains how the proposed discontinuance of EAS service will not deprive customers of any necessary or essential telecommunications service and why the discontinuance is in the public interest.

WHEREFORE, Illinois Consolidated Telephone Company respectfully requests that the Commission enter an order:

- (1) approving the discontinuance of EAS service between Charleston and Ashmore, and
- (2) granting such other and further relief as the Commission deems appropriate.

Respectfully submitted,

Carrie J. Hightman Latrice Kirkland

SCHIFF HARDIN & WAITE

6600 Sears Tower

Chicago, Illinois 60606

(312) 258-5657

Counsel for PETITIONER

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STATE OF ILLINOIS)
)
COUNTY OF COOK)

VERIFICATION

I, Latrice Kirkland, being first duly sworn upon oath depose and say that I am an attorney for Illinois Consolidated Telephone Company; that I am authorized to make this Verification on their behalf; that I have read the above and foregoing Petition by me subscribed and know the contents thereof; and that said contents are true and correct to the best of my knowledge, information and belief.

Latrice Kirkland

Counsel for PETITIONER

Subscribed and Sworn to before me this 26th day of July, 2000.

Notary Public

"OFFICIAL SEAL"
JANET L. PAWLIK
Notary Public, State of Illinois
My Commission Expires 06/22/01

CHI_DOCS1:CS1\316810.1 07.26.00 12.22

ILLINOIS CONSOLIDATED TELEPHONE COMPANY
General Exchange Tariff

III. C. C. No. 2

Section 3

(N)

(N)

(Þ)

Eighth Revised Sheet No. 4

Cancelling Seventh Revised Sheet No. 4

LOCAL SERVICES

- A. BASIC EXCHANGE TELEPHONE SERVICE (Cont'd)
 - 3. Local Exchange Service Rate Component Classification and EAS Component (Monthly)
 - a. The classes and grades of service listed on Sheet No. 2 of this Section are available within each exchange as listed in the Rate Schedule below.
 - b. The monthly rate applicable to a particular class and grade of Basic Exchange Telephone Service equals the sum of the appropriate Local Exchange Service Rate Component designated by Rate Group assignment, and the Extended Area Service Rate Component shown in the Rate Schedule below.
 - C. Rate Schedule

	EXCHANGE	RATE GROUP	EAS <u>COMP.</u>	EXTENDED AREA SERVICE IS PROVIDED TO:
	EAGHANGE	ditoo:	COMT	20 110 1222 100
	Arcola	2	2.50	Humboldt, Oakland
	Arthur	2	1.60	Atwood
	Ashmore	4	2.10	Charleston, Oakland
	Assumption	. 1	-	- '
	Atwood	2	2.50	Arthur, Hammond
	Blue Mound	1	_	-
	Charleston	3	1.10	Ashmore
	Cowden	3 3	3.05	Beecher City, Shelbyville
		_		Tower Hill
	Edinburg	. 3	2.50	Taylorville
	Effingham	. 3 3	2.50	Shumway, Sigel,
		_		Teutopolis, Watson
	Farmersville	1	2.05	Raymond
	Gays	4	3.35	Humboldt, Mattoon,
				Sullivan, Windsor
	Hillsboro	2	_	_
्रलाप्राचित्र	Humboldt	4	2.40	Arcola, Gays, Mattoon,
				Windsor
	/Irving	3	2,50	Hillsboro, Witt
MAR 1 9 1987	Kincaid	3 3	1.70	Taylorville
	Litchfield	2	_	-
HIRIOR COMMERCE POMMER		1	_	
ILLINOIS COMMERCE COMMIS	Mattoon	4	_	-
CHIEF CLERK'S OFFICE	Morrisonville	3	2.90	Raymond, Taylorville
	Mt. Auburn	ĭ		- (D)
		-		

Issued MAR 1 9 1987

Effective MAY 4 1987

By RICHARD A. LUMPKIN, President Mattoon, Illinois

ILLINOIS COMMERCE COMMISSION

DOCKET NO. 00-0000

PREPARED TESTIMONY OF EDWARD B. PENCE

Please state your name and business address. 1. Q. 1 My name is Edward B. Pence. My business address is 121 South 2 Α. Seventeenth Street, Mattoon, Illinois, 61938. 3 On whose behalf are you testifying in this proceeding? 2. 4 Q. I am testifying on behalf of Illinois Consolidated Telephone Company 5 Α. ("ICTC"). ICTC is the incumbent local exchange carrier ("ILEC") carrier in 6 East Central Illinois, including Charleston and Ashmore. 7 Please summarize your educational background and professional 8 3. Q. 9 experience. I graduated from Eastern Illinois University with a Bachelor of Arts Degree in 10 Α. 11 1976. I began working for ICTC in 1979 as a Management Trainee. I held various supervisory positions in the customer service area until 1984 when 12 I was promoted to Measured Services Administrator in the Regulatory 13 In that position, I had responsibility for developing and Section. 14 implementing the Primary Toll Carrier plan that was ordered by the Illinois 15 Commerce Commission ("ICC" or "Commission"). I took on additional duties 16 in the regulatory area and was involved in most regulatory issues with which 17 ICTC and its parent company, Consolidated Communications Incorporated 18

("CCI") were involved at the state and federal levels. In 1989, I was named

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Regulatory Manager and, in January 1991, Senior Manager of Regulatory 1 Services for CCI. 2 After the merger of CCI and McLeodUSA Incorporated in September 3 1997, I continued to work on key state regulatory issues in conjunction with 4 the McLeodUSA Law Group organization. In March 2000, I was promoted 5 to Director of Strategic Planning and Regulatory Services. 6 What are your responsibilities in your current position? 7 4. Q. My primary responsibility is to direct ICTC's efforts to meet its strategic goals, 8 A. which will enable it to expand service offerings, including the addition of 9 advanced data services, improve service to customers, and enhance 10 shareholder value. I also represent ICTC at hearings, workshops and 11 12 meetings. Have you previously testified before this Commission? 13 5. Q. Yes, I have testified in numerous proceedings before this Commission. 14 A. What is the purpose of your testimony in this proceeding? 6. 15 Q. The purpose of my testimony is to explain and support ICTC's proposal in 16 Α. this proceeding to discontinue extended area service ("EAS") between 17 Charleston and Ashmore exchanges. 18

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1	7.	Q.	What is EAS service?
2		A.	EAS service permits a caller in one exchange to make a telephone call to an
3			end user in another exchange as if it were a local call. ICTC assesses a
4			\$1.10 per line monthly surcharge to provide EAS service between the
5			Charleston and Ashmore exchanges.
6	8.	Q:	Why is ICTC proposing to discontinue offering EAS service between
7			Charleston and Ashmore?
8		A:	In 1998, the Charleston City Council passed a resolution requesting that
9			ICTC abolish the \$1.10 per line EAS surcharge, and if necessary, to treat
10			telephone calls from Charleston to Ashmore as toll calls. After receiving the
11			resolution, ICTC called the Commission to inquire about the proper
12			procedure to follow. At the direction of the Commission, ICTC recently
13			conducted a consumer survey regarding removal of the EAS route between
14			Charleston and Ashmore. The survey results showed that a significant
15			majority of the Charleston customer base favors removal of the EAS route.
16			ICTC Exhibits 1.1 and 1.2 are a copy of the Charleston City Council
17			Resolution and the Commission notification of the survey results,
18			respectively.
19	9.	Q:	Will the discontinuance of EAS service deprive customers of any necessary
20			or essential telecommunications service?
21		A:	No, consumers will still be able to make telephone calls between the
22			exchanges by making an intraLATA long distance call using the same seven

digit dialing pattern. Thus, I don't believe discontinuance of EAS service

deprives consumers of a telecommunications service.

If the discontinuance is approved, consumers will continue to have access to the same service, but the revised service will be governed by a different rate structure -- the rate will be based on minutes of usage at the intrastate toll rate versus a monthly flat fee.

As a result, customers in Charleston that do not place calls to an end user in Ashmore on a monthly basis will likely see a decrease in their overall charges from ICTC. Customers that make such calls on a regular basis may avail themselves of ICTC discount plans such as "Pick a Point" which offers up to a 30% discount. Customers could also subscribe to 800 or WATS services if they place a significant number of calls between the exchanges. Finally, since ICTC also offers 2-PIC intraLATA presubscription, customers also have the option of picking another carrier to carry their intraLATA calls between Charleston and Ashmore, should another carrier offer a better price. Is the discontinuance of the EAS service in the public interest?

10. Q:

A:

Yes, the consumer survey results, which show that a significant majority of customers favor removal of the EAS route, confirm that discontinuance of EAS service is in the public interest. Given the alternatives consumers will have to make calls between the exchanges should EAS be discontinued, consumers will not be harmed or lose access to a telecommunications service.

- 1 11. Q: What steps will be necessary to implement the discontinuance if approved by the Commission?
- A: To the best of my knowledge, the required steps include issuing notice to consumers of the discontinuance of EAS service, filing amended tariff pages showing elimination of the monthly surcharge for EAS service, and making the necessary changes to ICTC's billing system to stop billing consumers the monthly EAS surcharge. In addition, we will comply with whatever requirements the Commission deems appropriate.
- 9 12. Q. Does this conclude your testimony?
- 10 A. Yes, it does.



Roscoe M. Cougill - Mayor

"The Friendly City"

MUNICIPAL BUILDING

520 JACKSON AVENUE

CHARLESTON, ILLINOIS 61920



217/345-2484(CITI) FAX: 217/345-7554

March 28, 2000

Joe Dively Illinois Consolidated Telephone Company 121 South 17th Street Charleston IL 61920

Dear Joe,

Per our discussion 28 March 2000, the attached Resolution requesting abolishment of the one dollar and ten cent (\$1.10) per month surcharge providing Extended Area Service to Ashmore from Charleston is forwarded for your action. If I may be any help please feel free to contact me at 345-5650.

Sincerely,

CITY OF CHARLESTON

Roscoe M. Cougill

Mayor

Enc

Commissioners:

Marge Knoop

John Winnett

Bruce Scism

Larry Rennels

RESOLUTION

98-R-86

RESOLUTION REQUESTING THE ABOLISHMENT OF TELEPHONE SURCHARGE

WHEREAS, Consolidated Communications/McLeod USA is the provider of telephone services to the residents of the City of Charleston; and

WHEREAS, each user of Consolidated Communications/McLeod USA pays a per month surcharge of One Dollar and Ten Cents (\$1.10) for the purposes of making telephone calls from Charleston, Coles County, Illinois to Ashmore "local calls"; and

WHEREAS, the treatment of telephone calls from Charleston to Ashmore as local calls does not constitute a benefit to the citizens of the City of Charleston warranting a One Dollar and Ten Cent (\$1.10) per month surcharge; and

WHEREAS, it is in the best interests of the citizens of the surcharge imposed by that Charleston Communications/McLeod USA be abolished and the individual phone users charges be reduced accordingly.

NOW BE IT THEREFORE RESOLVED by the City Council of the City of Charleston, Coles County, Illinois, that Consolidated Communications/McLeod USA is hereby requested and urged to abolish the One Dollar and Ten Cent (\$1.10) per month surcharge upon telephone bills of the residents of the City of Charleston utilizing Consolidated Communications/McLeod USA telephone services and, if necessary, treat telephone communications from Charleston and Ashmore as toll calls.

INTRODUCED this 15th day of DECEMBER

APPROVED this 15th day of DECEMBER 1998.

PASSED this 15th day of DECEMBER 1998.

ATTEST:

City Clerk

resolu/surcharg.res



ILLINOIS COMMERCE COMMISSION

June 22, 2000

Ms. Paula J. Carpenter
Regulatory Services
Illinois Consolidated Telephone Company
121 South 17th Street
Mattoon, IL 61938

Dear Paula,

The survey for the removal of the Extended Area Service route between Charleston and Ashmore has been concluded and the ballots have been tallied. The final count is:

3,952 votes to remove EAS route 969 votes to retain EAS route 122 votes were invalid

5,043 votes received in total

Due to the number of ballots received, the survey results are valid and indicate that the customer base favors removal of this EAS route. However, before the service can be terminated, the company must comply with the directives of the Public Utilities Act and must petition the Commission for permission to abandon a noncompetitive service offering.

If you have any questions, feel free to call me at (217)524-5069.

Sincerely.

Kathy Stewart

Utility Analyst